Student Support and Resources
ACADEMIC SUPPORT
IU encourages all students to seek a good balance between academics and extracurricular activities. Academic advisers monitor student performance and help students find the resources they need to maximize their success. Your student will have access to math and writing tutors, one-on-one meetings with professors, extra help with English, and classes to improve study skills. Review support options at ois.iu.edu/support.

CAREER SERVICES
Each school within IU has a career services center that provides training, coaching, and resources for students interested in gaining job experience while they are in school. Practical experience is highly valued in U.S. culture and can open up more opportunities after graduation. Connect with IU’s career services at ois.iu.edu/career.

Safety
IU is dedicated to keeping our students safe. We have our own police department, a Commission on Personal Safety, and we prepare both students and staff for weather and other emergency situations. IU-Notify is an email, text, and phone service that keeps students informed with personal alerts.
Occasionally, parents grow concerned when they are unable to reach their son or daughter. Experience indicates that students are usually dealing with a lost or uncharged cell phone, a full e-mail inbox, or are simply busy. After giving them some time, if you are concerned about your child and cannot reach them, please do not hesitate to connect with one of these emergency contacts. We will help find your student, and ask them to respond to you.

Student Involvement and Support
We are excited to welcome you to the Hoosier family. Your son or daughter will have many opportunities to get involved in their new IU community. Encourage them to discover all the activities our large campus has to offer. After all, a successful college career is more than just academics.

STUDENT ORGANIZATIONS
IU has over 800 student organizations that cover a wide variety of interests, including religious, recreational, athletic, cultural, artistic, social, and political. Explore them at beinvolved.indiana.edu.

OIS EVENTS & PROGRAMS
The Office of International Services hosts fun events like global concerts and the World’s Fare, as well as ongoing language support and other cultural clubs. Connect with our events at ois.iu.edu/events.

RECREATIONAL SPORTS
If your student likes to play sports, they can choose from many individual and group recreational sports. Students also love to cheer on IU’s teams. It’s a great way to meet new friends, and to exercise the body as well as the mind. Learn more at recsports.indiana.edu.

RELIGIOUS INSTITUTIONS
Bloomington is a very tolerant city where many different religions are practiced. See some of the organizations at carlaiu.org. We also have a Tibetan Monastery and an active Mosque.

What I love most about IU is everyone’s willingness to help one another succeed.
– Kimberley Mui Kuan Tan, Singapore

Student Resources

PARENT RESOURCES

EMERGENCY CONTACTS
Office of International Services
Email: ois@iu.edu
Phone: 812-855-9086

Dean of Students
Email: iubdos@indiana.edu
Phone: (812) 855-8187

IU Police
Email: iupd@indiana.edu
Phone: 812-855-4111

HELPFUL WEBSITES
Academic Calendar
registrar.indiana.edu/official-calendar

Academic Advising
ud.indiana.edu

Career Services
ois.iu.edu/career

Office of International Services
ois.iu.edu

Health and Counseling
healthcenter.indiana.edu

Student Accounts and Registration
studentcentral.indiana.edu

On-Campus Housing
rps.indiana.edu

IU Police Department
iupd.indiana.edu

Dean of Students
studentaffairs.indiana.edu

WE’RE HERE TO HELP.
Feel free to contact us anytime!
Health Care
IU offers a wide range of health services on campus, including check-ups, doctor’s visits, and counseling services. Bloomington has two full-service hospitals in town, located off campus. Students are provided more detailed information as part of their orientation, including what to do in case of an emergency. If your son or daughter regularly takes prescription or herbal medication, please make sure they know the English name of the drug, as well as their normal dosage.

Insurance
All international students are required to maintain health insurance while they are enrolled at IU. They are automatically enrolled in Anthem, which provides excellent coverage. Find more details at ois.iu.edu, under “Living in the U.S.” By requiring all international students to use Anthem insurance, IU is able to negotiate the best available rates for great coverage.

Paying IU Tuition and Expenses

PAYING WITH FOREIGN CURRENCY
International students can pay their student account balances from their home country with Flywire, or Western Union’s GlobalPay. These options allow you to pay in your own currency and provides a simple and secure way to initiate an electronic payment. Find more details at ois.iu.edu/foreign-currency.

ALTERNATIVE PAYMENT METHODS
IU offers several ways to pay the bill. See the options at ois.iu.edu/payment.
• Checking/Savings Accounts
  U.S. banks only
• Credit/Debit Cards
  incurs a nonrefundable service charge
• In-Person Payments
• Wire Transfers
  7-10 business days to process

FERPA
The Family Educational Rights and Privacy Act (FERPA) is a federal law that protects the privacy of a student’s educational records. Students can authorize people (like parents, guardians, and spouses) to view and pay their IU accounts by creating 3rd Party User access in One.IU. They can add as many 3rd Party Users as they want, and it’s simple to set them up.

HOW TO SET UP 3RD PARTY USERS
Please note that your student will need to set this up in order for you to view and pay university bills online.
• Log in to One.IU
• Search for 3rd Party User
• Follow Instructions at ois.iu.edu/access

"The DIVERSITY and SENSE OF SECURITY that IU provides really makes it stand out."  
— Pratibha Joshi, India

"IU Bloomington prepared me for SUCCESS by giving me the opportunity to work with people from different backgrounds."  
— Amber Lee, South Korea
“Two things make Bloomington one of my favorite cities: its PEOPLE and its BEAUTY!”
—Avni Gupta, India
Life in the Residence Halls

All first-year students are required to live in our on-campus dormitories operated by the Division of Residential Programs and Services (RPS). We are committed to providing and maintaining facilities that are safe and secure; environmentally healthy and clean; functionally designed, furnished, and accessible; attractive and inviting; convenient to campus; and competitively priced.

Living on campus provides distinct advantages and optimum learning environments for our students. By meeting the educational and developmental goals of our residents outside the classroom, we enable them to succeed inside the classroom.

International students are fully integrated into each dorm on campus. Every student living with a roommate signs a roommate agreement at the beginning of the semester. If there are any conflicts, students are encouraged to work with their Resident Assistant (RA). RAs are highly trained student staff members assigned to each floor or living unit. They are familiar with living conditions and their residents and can help solve any issues that might arise.

International Orientation

Students will receive videos, online sessions, and an individualized orientation schedule prior to leaving home. Upon arrival in Bloomington, undergraduates will attend a welcome session, small group tours and activities, placement testing, TB testing, ID cards, academic advising, course registration, and resource fairs. This time is a chance for your student to set up their new home. Evenings are filled with social events that help students make new friends, feel welcome, and prepare to begin their academic careers at IU. Once students arrive on campus, they should not plan additional travel through the beginning of the fall semester.

GPA, Grading Scale & Assessment Methods

Students will experience more continuous assessment than what they may be accustomed to in their home country. They will be rated on reading, writing, quizzes, and exams throughout the year. Some classes will count attendance and class participation. Each professor will outline their expectations and class rules on the first day of class.

In the U.S. classroom, grades are represented on a scale 0-100%, with letter grades of A-F (including pluses or minuses). Grade Point Average (GPA) is based on a scale of 0.0-4.0.

<table>
<thead>
<tr>
<th>GRADE</th>
<th>DESCRIPTION</th>
<th>GPA</th>
<th>SCALE</th>
</tr>
</thead>
<tbody>
<tr>
<td>A-, A, A+</td>
<td>Excellent</td>
<td>3.7-4.0</td>
<td>90-100</td>
</tr>
<tr>
<td>B-, B, B+</td>
<td>Very Good</td>
<td>2.7-3.6</td>
<td>80-89</td>
</tr>
<tr>
<td>C-, C, C+</td>
<td>Marginal</td>
<td>1.7-2.6</td>
<td>70-79</td>
</tr>
<tr>
<td>D-, D, D+</td>
<td>Unacceptable</td>
<td>0.7-1.6</td>
<td>60-69</td>
</tr>
<tr>
<td>F</td>
<td>Failing</td>
<td>0.0-0.6</td>
<td>0-59</td>
</tr>
</tbody>
</table>

Please note: The dates below start with orientation. Students will receive notices throughout the spring and summer regarding reservations, deposits, visa appointments, and more.

AUGUST 6, 2020
Students can move into residence halls
AUGUST 7-19, 2020
International orientation begins
AUGUST 10-14, 2020
International parent orientation
AUGUST 12, 2020
Final deadline to arrive in Bloomington
AUGUST 19-28, 2020
Welcome Week
AUGUST 24, 2020
Fall semester classes begin
SEPTEMBER 9, 2020
First bill due
NOVEMBER 21-29, 2020
Thanksgiving recess
DECEMBER 18, 2020
Last day of final exams
JANUARY 11, 2021
Spring semester classes begin
MARCH 13-21, 2021
Spring recess
MAY 7, 2021
Last day of final exams

“Be open. be BOLD. Try new things and don’t be afraid to fail.”

= Evelyn Bai, China
Academic Path

Most students are admitted to University Division, where they complete a required set of general education classes. Once they complete those required for admission to their desired major field of study (usually in a year or two), they apply to one of 16 schools within the university. Each school will have a variety of majors, with their own set of requirements for degree completion.

Most courses last one semester, and are valued at 3 credits—which means class is held for 3 hours each week, for a period of 16 weeks. Degrees consist of 120 credit hours and students take, on average, 15 credits each semester. Both the total number of credit hours and the specified courses are required for graduation. Classes are offered in the fall, spring, and summer semesters, although most students take a break—or work—during the summer.

Culture and Traditions

For the past 200 years, Indiana University has produced thousands and thousands of graduates. They earn degrees and become professionals in a wide variety of fields. While that is the primary goal of a university education, what alumni remember is how IU changed them as a person. They gained friendships, confidence, networks, independence, knowledge of other cultures, and experience that only a large university community can produce. Adults are created at IU, and their memories last a lifetime. An IU graduate shares a bond with almost 700,000 alumni across the globe, and the network keeps expanding. IU is a special place.

Dietary Options

IU chefs and culinary staff work tirelessly to provide quality, freshly prepared food options, as campus cuisine and the community surrounding it are integral components of the Hoosier experience. Students and guests eating on campus are provided with an array of options to not only meet their nutritional needs, but expand their palate to include favorites from around the globe.

Bookmarket and Goodbody Eateries have The Traveler, which serves authentic food inspired by a different country each day. Certified Halal meat is featured at Wright Eatery’s Eastern Harvest concept, with one day per week at Goodbody Eatery being a completely vegan menu. The Simon G. Hillel Jewish Center has an open fridge policy, and regular meals prepared there are certified Kosher. Vegan and vegetarian options are available at every IU Dining location on campus, and even IU’s own line of pre-packaged salads, wraps, and bento boxes contains a wealth of variety for those who follow a vegan or vegetarian diet.

IU Campus Farm provides local produce to chefs to produce the best flavors and freshness possible. Dining staff partner with local farmers to source seasonal items which are utilized in recipes. Point of service menus are labeled with the top 9 allergens indicated, as well as vegetarian/vegan, and Eat Right options. IU Dining’s Registered Dietitian meets individually on request with students living on campus who have food allergies or dietary needs. Staff are trained in safely preparing meals for those with food allergies, and menus are developed for special diets to ensure anyone can eat on campus no matter how unique a diet may be.

PARENT INVOLVEMENT OPPORTUNITIES

- Parent Association
  [ois.iu.edu/parent-association](ois.iu.edu/parent-association)
- First-Year Parent’s Newsletter
  [ois.iu.edu/newsletter](ois.iu.edu/newsletter)
- Parent Engagement
  [ois.iu.edu/engagement](ois.iu.edu/engagement)
- Gateway Centers
  [ois.iu.edu/gateways](ois.iu.edu/gateways)

"The more you experiment with new activities and roles, the more you learn. Never be afraid to make mistakes." — Namrata Mahesh, Kuwait

"The more you experiment with new activities and roles, the more you learn. Never be afraid to make mistakes." — Syifa Syuhaidah Azman, Malaysia

“ACTIVELY PARTICIPATE in your classes. Don’t feel shy to ask questions.”